


PERSONAL INFORMATION Alice Luoni

 Viale Monza 27, 20127 Milano

 07783165220

 alice.luoni@gmail.com

Female | 08/05/1990 | Italian

WORK EXPERIENCE

May 2018 – May 2019 **Genco Male Grooming** - 9 Devonshire Road, London W42EU

Salon Manager

Managing the three different branches

December 2017 - February 2018 **Josh Wood Colour Atelier Hand Made Hair** - 6 Lansdowne Mews, London W113AN

Front of House Team Member

Dealing with phone and email reservations – completing procedures when guests arrive and leave – preparing bills and taking payments – dealing with special requests from guests – dealing with complaints or problems

August 2017 – December 2017 **Basecuts Hair Salon** - 252 Portobello Road, London W111LL

Receptionist

Dealing with phone reservations – greeting customers - accepting payments – counting the cash in drawer at the end of shift – maintaining the reception area organized

September 2017 – December 2017 **Portobello Tattoo and Piercing** - 261 Portobello Road, London W111LR

Receptionist and Sales

Greeting customers – taking bookings – accepting payments – selling jewellery

March 2016 – August 2017 **The Metropolitan Pub** – 60 Great Western Road, London W111AB

Bar Staff and Waitress

Greeting customers – taking care of costumers' needs by taking orders and serving food and drinks – accepting payments - preparing inventory at the end of the day – coordinate banquet and special occasion

January 2014 – December 2015 **Spider Green** – Via Asti 12, Busto Arsizio 21052, Italy

Foreign Retail Customer Service Assistant - French and English

Dealing with sales calls – preparing bills - dealing with complaints and resolving problems – website translation

April 2013 – February 2016 **Public Library of Buscate** – Piazza della Filanda, Buscate 20010, Italy

Librarian Assistant

Dealing with enquires – helping library users to find resources – keeping up to date with new publications – promoting library services and cultural activities through the blogging platform Wordpress

EDUCATION

November 2018 **Yoga Teacher Diploma**

Sivananda Yoga Center - Rudraprayag, Himalayas, India

July 2013 **Degree in Theoretical Philosophy**

Faculty of Philosophy – University of Milan

Thesis: "To see the past. The criticism of the theories of ideas in the philosophy of Thomas Reid"

January 2012 June 2012 **LLP Erasmus Project**

Attestation de niveau de langue française et d'obtention de crédits – Paul Valéry III University of Montpellier, France

July 2009 **High school diploma in classical studies**

Liceo Classico D. Crespi, Busto Arsizio

March 2007 – April 2007 **Concorde International English Language & Business Training Courses**

Certificate of Attendance – Canterbury Study Centre

LANGUAGES

Mother tongue Italian

Other Languages English

French